

EXPERT RESOURCE PROFILE – ANN SHERRY AO

“A leader who is prepared to take risks... a leader with certainty who is prepared to back themselves will see people follow.”



Ann is CEO of Carnival Australia, the largest cruise ship operator in Australasia and a division of Carnival Corporation. Carnival is the world's largest cruise ship operator and owner of the iconic brands P&O Cruises, Princess Cruises, Aida, Cunard, Holland America and Seabourn. Ann is renowned for having transformed the cruising industry, with Carnival Australia seeing double digit growth each year since 2007.

Additional to local responsibilities, Ann holds a critical role a member of the global leadership team at Carnival Corporation and is involved in the development of regulation, training and improved practices on ships globally.

Prior to this, Ann was with Westpac for 12 years and was Chief Executive Officer, Westpac New Zealand, CEO, Bank of Melbourne and Group Executive, People & Performance. Ann was a driver of cultural change, community engagement and customer focus in commercial and retail banking.

Before joining Westpac, Ann was First Assistant Secretary of the Office of the Status of Women in Canberra, advising the Prime Minister on policies and programs to improve the status of women and was Australia's representative to the United Nations forums on human rights and women's rights.

In addition to her executive role, Ann holds a number of non-executive roles including Sydney Airport Corporation, ING Direct (Australia), The Myer Family Company Holdings Pty Ltd, Australian Rugby Union and Jawun. Ann is the Chair of Safe Work Australia and Chair of Cruise Lines International Asia.

Why 2020 Exchange

Ann has an outstanding feel for cultural and operational improvement which has led to Carnival's market leadership in the Australasian region.

There are common elements exemplified in Ann's leadership that are aligned with the 2020 philosophy. Namely, challenging the status quo. By looking at something like banking and politics; which on the outside seem polar opposites to tourism, Ann transformed one of the most scrutinized companies in Australian tourism into an iconic, trustworthy brand through an in-depth regulation of the customer's experience.

Ann demonstrates grounded, good judgement in everything she touches.

Qualifications

Bachelor of Arts (B.A.), Economics and Politics, The University of Queensland

Grad Dip IR, QUT

Awards & Honours



Centenary Medal 2002

Member of the Order of Australia (AO) 2004

Top 50 Businesswomen globally, Pink Magazine US 2010

FTSE 100 Women in Leadership 2011

Who's Who Australia 1999

Who's Who Women 2000

AFR True Leaders list 2012

Honorary Doctor of Letters by Macquarie University 2013

Fellow of the Institute of Public Administration

Fellow of the Australian Institute of Company Directors